# MINUTES BOARD OF HEARING AID SPECIALISTS

GENERAL BUSINESS MEETING The Walt Disney Swan & Dolphin Resort 1500 Epcot Resorts Blvd. Lake Buena Vista, FL 32830 (407) 934-4000

Friday, September 11, 2015 2:00 p.m.

#### CALL TO ORDER/ROLL CALL

The meeting was called to order at 2:00 p.m. by Ms. Polhill, Chair. Those present for all or part of the meeting included the following:

Members present: Leanne Polhill, Chair Randy Ellsworth, Vice-Chair Pam Dechmerowski Douglas Moore Thomas Hollern Maria Hernandez

<u>Member absent:</u> Robert Pickard, M.D. – excused absence John Fischer – excused absence

<u>Staff present</u>: Marlene Stern, Board Counsel Sue Foster, Executive Director Octavio Simoes-Ponce, Prosecuting Attorney Penny Johnson, Regulatory Supervisor Candace Rochester, Esq., Section Manager, Prosecution Services Unit

Ms. Polhill recognized Dr. Pickard for his excellent service on the Board of Hearing Aid Specialists and for his work with Veterans. He works with his non-profit organization dedicated to helping veterans and families in need.

#### **APPROVAL OF MINUTES**

#### July 11, 2014 General Business Meeting

The minutes of the July, 2014 meeting were reviewed and following review, the following action was taken by the Board:

Motion: by Ms. Dechmerowski to approve the minutes Second: by Mr. Ellsworth Vote: unanimous

#### September 24, 2014, TCC General Business Meeting

The minutes of the September, 2014 meeting were reviewed and following review, the following action was taken by the Board:

Motion: by Mr. Ellsworth to approve Second: by Ms. Dechmerowski Vote: unanimous

# DISCIPLINARY PROCEEDINGS Mariaelena I. Torres, Case #2013-13758 (Fischer & Dechmerowski)

#### Settlement Agreement

Ms. Torres was present and was not represented by counsel. A two count administrative complaint filed November 12, 2014 alleged violations of s.456.0721(1)(a) and s.484.056(1)(a), F.S. of misleading, deceptive or fraudulent representations concerning not being able to return the hearing aid within a 30 day period. A settlement agreement was presented to the Board with the following terms: reprimand, \$3000 refund to patient within one year of final order; fine of \$500 payable within one year; costs of \$1,493.53 payable within 2 years; 2 hours in laws and rules CE within one year.

Following discussion, the following action was taken:

Ms. Torres requested that her settlement be withdrawn and this case forwarded for a formal hearing.

#### Armando I. Torres, Case # 2014-13514 (Fischer & Dechmerowski) Voluntary Relinquishment

Mr. Torres was not present nor represented by counsel. A two count administrative complaint filed November 12, 2014 alleged violations of s.456.072(1)(c), F.S. of being convicted or found guilty or entering a plea of nolo contendere to a crime which relates to the practice involving trafficking of cocaine, heroin and drug paraphernalia possession. Count II alleges failure to report within 30 days, a conviction required by 456.072(1)(x), F.S.

A Voluntary Relinquishment of License was presented to the Board in which respondent agrees to never reapply for licensure as a hearing aid specialist in the State of Florida.

Following discussion, the following action was taken by the Board: Motion: by Mr. Ellsworth to accept the voluntary relinquishment Second: by Mr. Hollern Vote: unanimous

#### Andre J. Schmalenberger, Case # 2014-04147 (Lowell & Fischer) Waiver/Informal Hearing

Mr. Schmalenberger was not present nor represented by counsel. An administrative complaint filed September 16, 2014 alleged violations of s. 484.0512, F.S. concerning the 30 day trial and failure to refund patient.

A Motion for Determination of Waiver and For Final Order by Hearing not involving disputed issues of material fact was presented to the Board as respondent failed to file an election of rights.

Following discussion, the following action was taken by the Board:

Motion: by Mr. Moore that respondent was properly served Second: by Ms. Dechmerowski Vote: unanimous

Motion: by Ms. Dechmerowski to accept the investigative file into evidence Second: by Mr. Moore Vote: unanimous

Motion: by Ms. Dechmerowski to adopt the allegations of fact as set for the in the administrative complaint as the Board's findings of fact Second: by Mr. Hollern Vote: unanimous

Motion: by Ms. Dechmerowshi to adopt the conclusions of law in the administrative complaint as Board's conclusions of law and find the respondent in violation of Florida Statutes as charged in the administrative complaint Second: by Mr. Moore Vote: unanimous

Department's recommendation: either revocation

Motion: by Mr. Ellsworth to revoke the license Second: by Mr. Moore Vote: unanimous

A Motion to Assess Costs of \$ 561.38 was presented to the Board. Following discussion, the following action was taken: The Department withdrew the motion for costs.

# Andre J. Schmalenberger, Case # 2014-09421 (Fischer & Dechmerowski) Waiver/Informal Hearing

Mr. Schmalenberger was not present nor represented by counsel. A six count administrative complaint filed November 13, 2014 alleged violations of s. 484.051(2), F.S. regarding failure to include required information on receipt as to whether the hearing aids were new, used or rebuilt; s. 484.056(1)(v), F.S. of exercising influence on a patient for financial gain; s. 484.056(1)(k), F.S. showing or demonstrating a product that is unusable; s. 484.0512 regarding the 30 day trial and money back guarantee; s. 484.056(1)(w), F.S. of failure to supervise a hearing aid specialist trainee; s.484.072(1)(j), F.S. employing an unlicensed person as a hearing aid specialist trainee.

A Motion for Determination of Waiver and For Final Order by Hearing not involving disputed issues of material fact was presented to the Board as respondent failed to file an election of rights.

Following discussion, the following action was taken by the Department: The Department withdrew this case since Board had revoked the license on the previous case.

#### APPLICATION REVIEW Training Program Application Tara N. Briggs

Ms. Briggs has applied for the Training program. She is appearing before the board due to an affirmative response on the applicant history section of the application.

Following discussion, the following action was taken by the Board: Motion: by Mr. Ellsworth to approve her application for training program Second: by Ms. Dechmerowski Vote: unanimous

# **Training Program Application (Addendum – file folder) Monica M. Blewitt**

Ms. Blewitt was present and was not represented by counsel. She is appearing due to an affirmative response on the applicant history section of the application.

Following discussion, the following action was taken by the Board:

The Board requested that Ms. Blewitt's sponsor be present for questions from Board members. Ms. Blewitt waived the 90 day requirement and staff will set up a telephone conference call for additional review.

# **RULE DISCUSSION**

#### 64B6-3.005 Inactive Status and Renewal of Inactive License

Board counsel requested that this rule be withdrawn.

#### 64B6-4.002 Examination and Re-examination Fees

Board Counsel has requested that this rule be withdrawn for this meeting.

#### 64B6-4.008 Unlicensed Activity Fee

This rule is unnecessary as this fee is in statute and gives the Department the authority to collect the \$5.00 fee.

Motion: by Ms. Hernandez to repeal Second: by Ms. Dechmerowski Vote: unanimous

SERC: Statement of Estimated Regulatory Costs Motion: by Mr. Ellsworth that there is no financial impact on small businesses Second: by Ms. Dechmerowski Vote: unanimous

#### 64B6-4.011 Special Assessment Fee

This rule is obsolete and needed to be repealed. Following discussion, the following action was taken by the Board: Motion: by Ms. Dechmerowski Second: by Mr. Moore Vote: unanimous SERC: Statement of Estimated Regulatory Costs Motion: by Ms. Dechmerowski that there is not a financial impact on small businesses Second: by Mr. Hollern Vote: unanimous

# 64B6-6.002 Requirements to Inform Prospective Purchasers Regarding Technologies

This rule was removed from the agenda.

# 64B6 – 4.009 Inactive and Delinquent Status Fees (Addendum)

Board counsel requested edit and change to this rule to remove prior chapter 455, F.S.

Motion: by Ms. Dechmerowski to accept the change to this rule Second: by Mr. Ellsworth Vote: unanimous

# SERC:

Motion: by Ms. Dechmerowski that there is no impact on small businesses Second: by Mr. Hollern Vote: unanimous

# **TOPIC DISCUSSION**

# Matt Knispel, Bureau of Enforcement and Candace Rochester, Esq., Prosecution Services

Matt Knispel, Central District Manager, Bureau of Enforcement, Medical Quality Assurance and Sidronio "Chilo" Casas, Chief investigator with the unlicensed activity program addressed the Board regarding investigations, unlicensed activity, and the complaint process.

Ms. Candace Rochester, Esq., Section Manager of the Allied Health Section, Prosecution Services Unit, discussed the legal process of a complaint.

# **BOARD RATIFICATION**

# **Trainee/Sponsor and Transfer List**

Motion: by Ms. Hernandez to approve the list Second: by Ms. Dechmerowski Vote: unanimous

#### REPORTS

Assistant Attorney General Rules Report Ms. Stern reported that there were no rules pending at this time.

# Assistant General Counsel, Prosecution Services Unit

Ms. Rochester reported that there were 15 cases in the Legal section which were pre-probable cause; 2 in which probable cause had been found; and 8 cases that were over 1 year old.

#### **Board Executive Director Budget Information**

Ms. Foster reported that the budget information is there for the Board's information and the five year outlook does not include a deficit. The ending cash balance for June 30, 2018 is over \$500,000. The Board may be able to consider another reduction in the \$500 biennial renewal fee in the future.

# **Strategic Plan**

Ms. Foster discussed strategic planning with the Board members regarding a SWOT analysis of the Board's strengths, weaknesses, opportunities and threats. It was mentioned that strengths included dedicated board members and other stakeholders, weaknesses could be budget issues, fingerprinting and background checks for future applicants; threats were mail order hearing aids, misleading editorials on licensure requirements.

Ms. Foster mentioned that the Long range planning meeting scheduled for September 23, 2015 would include the SWOT survey sent to all 150 board members. It was noted that hearing aid board members had been one of the top boards whose members had responded.

# **OTHER BUSINESS**

#### **Election of Officers**

Motion: by Mr. Ellsworth to nominate Ms. Polhill as Chair Second: by Mr. Hollern Vote: unanimous

Motion: by Ms. Dechmerowski to nominate Mr. Ellsworth as Vice-Chair Second: by Mr. Hollern Vote: unanimous

# **Delegation of Authority**

Ms. Foster requested an edit to #8 and #9 to allow the Chair/Executive Director to approve the applicant or request an appearance. Approval would be if there is a minor infraction which occurred several years ago. Following discussion, the following action was taken by the Board:

Motion: by Mr. Ellsworth to approve the delegation of authority Second: by Ms. Dechmerowski Vote: unanimous.

# Meeting Date and Location for 2016 - (July 8, 2016 at Clearwater)

# FYI

- The Register's Editorial and Response from Kathleen Mennillo, Executive Director, International Hearing Society Ms. Polhill stated that IHS gave an excellent response to this editorial.
- **Board of Hearing Aid Specialists, Statistics** Ms. Foster reviewed some of the statistics with the Board members.
- Governor Rick Scott Reappoints Hearing Aid Specialists Board Member
- Healthiest Weight Liaison Meeting
- Moving our State to its healthiest weight
- Final Report Boards and Councils Healthiest Weight Florida Liaison Meeting

- Talking with Patients about Weight Loss: Tips for Primary Care Providers Ms. Polhill discussed the healthiest weight
- Department of Health, Hearing Aid Specialists Renewal Report
- Department of Health, Continuing Education Integration Project Renewal Cycle
- March 1, 2013 February 28, 2015

#### ADJOURNMENT

The meeting was adjourned at 4:35 p.m.